

# A FIDE Commission for Seniors ?

Presentation made to players during the Seniors World Championship  
2017 in Acqui Terme

4 additional slides concerning the results of our satisfaction survey

# Amateurs: main expectations and demands (cf Letter to FIDE/ECU)

- A transparent policy of allocating organisers
- Good price/performance ratio of hotels
- Attractive event locations in varying countries
- Reliable transport from and to airports
- Smooth registration process and fair payment procedures
- Efficient transport between hotels and playing hall (where needed)
- Excellent quality of playing conditions
- Feedback from players based on satisfaction surveys

# Main GM expectations (beyond previous slide)

- Make senior championships also attractive for the strongest GMs (e.g. Timman, Ljubojevich, Hort, Tukmakov, Vaganian,...)
- More attractive prize fund
- Reduced hotel prices for top GMs
- Coordinated planning of respective championships (world or regional, individual or team), based on a logical calendar
- Earlier announcement of tournaments, and timely publication of the tournament website

# A “Veterans” or Seniors Commission within FIDE

- Initial idea conceived between GM Evgeny Vasiukov, GM Evgeny Sveshnikov, IM Jan Rooze in Novi Sad (June 2017)
- Propose FIDE to create an official Commission with representatives from professionals and non-professionals
- Already sounded out informally with FIDE, ECU, ACP ; formal proposal to be submitted soon to FIDE \_
- **Anatoly Karpov accepted to be Honorary Chairman!**
- Exactly who will be members of the Commission and who will be Chairman will be critical to its success - in terms of efficiency, cooperative spirit, player interests, support in every continent, and gender reach

# Main aims

- To increase the overall quality and attractiveness of senior events
- To take into account opinions and expectations from players
- To promote senior chess throughout FIDE and in all continents
- To give equal importance to events for female seniors
- To advise on proper age brackets for seniors (currently 50+ / 65+, future 75+ to be considered)
- To build active and constructive cooperation with regional organisations (ECU and others) and their Senior Directors, and with the Events Commission

# Satisfaction survey for players – starting here in Acqui Terme!

- A questionnaire in 3 languages: ENGLISH, RUSSIAN, GERMAN
- Printed questionnaires to be distributed before the last round; also to be made available by Internet
- Feedback will be treated confidentially
- Results to be published soon after the tournament

# QUESTIONNAIRE with 7 SIMPLE QUESTIONS

- Transport from/to the airport
- Registration Process and Payments
- Price-Performance ratio of your Hotel
- Ease of access to INTERNET
- Ease of reaching the playing hall from your hotel
- Quality of Playing Conditions
- Overall participation

*Your broad participation will be appreciated !!*

*Your personal comments and recommendations can also be made directly to us*

# Satisfaction Survey Results- Acqui Terme 2017

- Participation rate exactly 50% (143 questionnaires filled out, on a total of 286 participants in Round 11)
- 63% of responses from 65+
- Results published on [www.xdcp.de/seniors/](http://www.xdcp.de/seniors/)
- Overall approval rate:
  - very good 20%**
  - good 45,4%**
  - average 27,7%
  - poor 6,9%



# Satisfaction Survey – results by topic

- **Transport from and to the airport**  
very good 13,6%; good 27,3%; average 22,7%; **poor 36,4%**
- **Registration process and payments**  
very good **32,9%**; good **37,9%**; average 22,9%; poor 6,3%
- **Price/performance ratio of hotels**  
very good 16,4%; good 32,8%; **average 31,3%**; **poor 19,4%**
- **Internet access**  
very good 13,5%; good 17,3%; average 21,1%; **poor 48,1%**
- **Ease of reaching playing hall from hotel**  
very good 53,8%; good 33,3%; average 10,6%; poor 2,3%
- **Quality of playing conditions**  
very good **37,3%**; good **47,8%**; average 9,7%; poor 5,2%

# A joint initiative between professionals and amateurs

## The professionals / GMs

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Evgeny Vasiukov (Russia)

Evgeny Sveshnikov (Russia)

Nikolai Pushkov (Russia)

## The amateurs – initiators of the letter to FIDE/ECU in January 2016

ThorGeir Harestad (N), Matthias Kierzek (D), Craig Pritchett (SC), Jan Rooze (B), Bent Sørensen (DK)

# Complaints & Likes

- Main likes
- Spacious tournament hall
- Good tournament organisation and arbitration
- Main complaints

Unreliable transport from the airport

Off-season hotel pricing quite high and variable food quality

Weak internet access and often absent from the rooms

Too low chairs in playing hall, and insufficient lighting

Access and sanitary conditions of female toilets inadequate

# Main considerations for future events

- FIDE should focus on ways to reduce the premiums charged in hotel prices to a more equitable minimum
- Consideration should be given to relaxing the hotel 'obligation' perhaps at the cost of a reasonable organisers' fee in compensation
- More attention to be given to reliable and customer-friendly transport between airport and hotel
- All games to be published during the tournament